



PARTNERING IN PATIENT CARE

Tualatin Valley Fire & Rescue is honored to be your provider of emergency services. We have developed tips to aid in the exchange of information in order to quickly and safely get patients to a higher level of care.

Life-Threatening Emergencies

- ☐ Call **911**.
- ☐ Identify if the patient is COVID-19 positive or has another communicable disease.
- ☐ Communicate any unusual circumstances to the life-threatening emergency. (Multiple patients, non-ambulatory, bariatric lift, etc.)

Once emergency responders arrive, please ...

- ☐ Place a **staff person** at the building entrance who can lead us to the patient.
- ☐ Relay any critical signs and symptoms (chest pain, difficulty breathing, etc.).
- ☐ Ensure a **staff member** with firsthand knowledge of the event stays with the patient while we're providing care.
- ☐ Ensure you have **vital patient information*** ready:
 - Name
 - Allergies and Medications
 - Previous Medical History
 - Family Contact Information
 - Date of Birth
 - Details of **Current** Medical Event
 - Hospital Preference
 - **POLST Form*** (hang on inside of resident's front door)
 - **Medical Emergency Information Card*** (hang on refrigerator or inside of resident's front door)

Note: We can provide these cards for your facility.

** Emergency responders need immediate access to POLST/medical forms.*

Non-Emergent / Scheduled Transports

- ☐ No matter what time of day or night, if your patient needs non-emergent transport, you can call your local medical transport provider directly.

Please share this information with your staff.