

TVF&R Frequently Asked Questions

Q: Who should I call to inspect and/or install a child safety seat?

A: Child Safety Seat Resource Center is the agency that handles car seat inspections/installations. Please contact them directly at (503) 643-5620 or visit them online at <http://www.childsafetyseat.org/calendar.html>

Q: Who should I contact to arrange a tour of one of your stations?

A: Please call our Public Education Dept at our South Operating Center at (503)259-1500 or email us at <http://www.tvfr.com/contact/contact.aspx>

Q: Who should I contact to reserve one of your community rooms?

A: Please call our Command and Business Center at (503) 259-1100 and ask to speak to Shirlee O'Connor or you can email your request to RoomReservations@tvfr.com.

Q: Which of your stations have community rooms?

A: Several of our stations in Beaverton, Sherwood, Tigard, West Linn and Washington County have community rooms. For more information, please click here. <http://www.tvfr.com/aboutus/Docs/MeetingRooms.pdf>

Q: Will you donate/sell/trade one of your patches?

A: Unfortunately, no. We are no longer allowed to trade, sell, or donate patches. We discontinued making patches available to anyone, even our own firefighters, following the 9-11-01 terrorist attacks because the US Department of Homeland Security formally requested that ALL police, fire, and medical agencies discontinue that practice. We have checked with DHS and they still ask that we abide by their request.

Q: I'd like to become a volunteer. Am I eligible? How can I apply?

A: To see a complete list of pre-requisites, which includes living within TVF&R's boundaries, please click here. http://www.tvfr.com/careers/vol_recruit.aspx

Q: Will you be hiring firefighters soon?

A: Yes, but exact dates have not been announced. Please click here for more information and links to our email Interest List. <http://www.tvfr.com/careers/current.aspx>

Q: How can I get rid of some hazardous products and/or used needles?

A: Please contact Metro Waste Disposal to determine when their next neighborhood event will be held. They can be reached at (503) 234-3000 or <http://www.oregonmetro.gov/index.cfm/go/by.web/id=26580>